

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Administrative Services	Administrative Services	Adm Svc - From Transfer		1	0
		<b>Adm Svc - From Transfer</b>		<b>1</b>	<b>0</b>
		Adm Svc - Green Team	MANHASSET	2	0
			NEW CASSEL	2	0
			NEW CASSLE	1	0
			NEW HYDE PARK	2	0
			ROSLYN HEIGHTS	1	0
			WESTBURY	1	0
		<b>Adm Svc - Green Team</b>		<b>9</b>	<b>0</b>
		Adm Svc - PW Parking - Broken Meter	PORT WASHINGTON	1	0
		<b>Adm Svc - PW Parking - Broken Meter</b>		<b>1</b>	<b>0</b>
		<b>Administrative Services</b>		<b>11</b>	<b>0</b>
		<b>Administrative Services</b>		<b>11</b>	<b>0</b>
Community Services	Community Services	CommSvc - Bus Pickup Cancel	NORTH HILLS	1	0
			PORT WASHINGTON	1	4.0
			WESTBURY	3	0
		<b>CommSvc - Bus Pickup Cancel</b>		<b>5</b>	<b>0.8</b>
		CommSvc - Bus Pickup Schedule	GREAT NECK	1	0
		<b>CommSvc - Bus Pickup Schedule</b>		<b>1</b>	<b>0</b>
		CommSvc - Misc SR	GREAT NECK PLAZA	1	1.0
			MINEOLA	1	6.0
			NEW HYDE PARK	1	1.0
			NORTH HILLS	1	1.0
				1	1.0
		<b>CommSvc - Misc SR</b>		<b>5</b>	<b>2.0</b>
		<b>Community Services</b>		<b>11</b>	<b>1.3</b>
		<b>Community Services</b>		<b>11</b>	<b>1.3</b>
Department of Public Safety	Animal Shelter	Animal Sh - Barking Dog	CARLE PLACE	1	1.0
			NEW CASSEL	1	11.0
			PORT WASHINGTON	1	0
		<b>Animal Sh - Barking Dog</b>		<b>3</b>	<b>4.0</b>
		Animal Sh - Call Back		2	1.5
		<b>Animal Sh - Call Back</b>		<b>2</b>	<b>1.5</b>
		Animal Sh - Dog Adoption		53	0
		<b>Animal Sh - Dog Adoption</b>		<b>53</b>	<b>0</b>
		Animal Sh - Dog Defecation	ALBERTSON	1	4.0
			ROSLYN HEIGHTS	1	9.0
		<b>Animal Sh - Dog Defecation</b>		<b>2</b>	<b>6.5</b>
		Animal Sh - Found Animal	BELLMORE	1	1.0
			GREAT NECK	1	1.0
			MERRICK	1	0

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Department of Public Safety	Animal Shelter	Animal Sh - Found Animal	MINEOLA	1	1.0	
			PORT WASHINGTON	2	0.5	
			ROOSEVELT	1	1.0	
			WESTBURY	1	0	
			WILLISTON PARK	1	1.0	
		Animal Sh - Found Animal			9	0.7
		Animal Sh - Lost Animal	CARLE PLACE	2	0	
			FARMINGDALE	1	1.0	
			GARDEN CITY PARK	1	0	
			HERRICKS	1	0	
			ISLIP TERRACE	1	2.0	
			MANHASSET	2	0	
			PORT WASHINGTON	3	1.0	
			ROSLYN ESTATES	1	0	
			SEARINGTOWN	1	1.0	
			SYOSSET	1	0	
			WESTBURY	2	0	
		Animal Sh - Lost Animal			16	0.4
		Animal Sh - Menacing or Harrassing Dog	GREAT NECK ESTATES	1	11.0	
			NEW CASSEL	2	10.0	
			PORT WASHINGTON	2	3.5	
			PORT WASHINGTON NORTH	1	14.0	
		Animal Sh - Menacing or Harrassing Dog			6	8.7
		Animal Sh - Misc	NEW CASSEL	2	9.5	
			SEARINGTOWN	1	1.0	
			WESTBURY	1	18.0	
		Animal Sh - Misc			4	9.5
		Animal Sh - Sign	GARDEN CITY PARK	1	6.0	
		Animal Sh - Sign			1	6.0
		Animal Sh - Surrender a dog	CARLE PLACE	1	0	
			MANHASSET	1	0	
			NEW CASSEL	1	0	
			PORT WASHINGTON	1	0	
			WESTBURY	1	0	
			WILLISTON PARK	1	0	
		Animal Sh - Surrender a dog			6	0
		Animal Sh - Unleashed - Stray Dog	PORT WASHINGTON	1	1.0	
			RUSSELL GARDENS	1	0	
		Animal Sh - Unleashed - Stray Dog			2	0.5
		Animal Shelter				104

# Town of North Hempstead Service Requests via 311 - by Department

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Cat Shelter	Cat Shelter - Call Back		10	3.5
		<b>Cat Shelter - Call Back</b>		<b>10</b>	<b>3.5</b>
		Cat Shelter - Feral Cats	CARLE PLACE	1	0
			FLOWER HILL	1	0
			GARDEN CITY PARK	1	0
			GLENWOOD LANDING	1	0
			GREAT NECK	6	0
			GREAT NECK PLAZA	1	0
			KINGS POINT	1	0
			LAKE SUCCESS	2	0
			MANHASSET	1	3.0
			MANORHAVEN	3	0
			MINEOLA	1	0
			NEW CASSEL	5	0
			NORTH HILLS	1	0
			NORTH NEW HYDE PARK	4	0
			PORT WASHINGTON	4	0
			PORT WASHINGTON NORTH	1	0
			ROSLYN	3	1.7
			ROSLYN HEIGHTS	2	0
			SEARINGTOWN	1	0
			WESTBURY	1	0
			WILLISTON PARK	1	0
				1	13.0
		<b>Cat Shelter - Feral Cats</b>		<b>43</b>	<b>0.5</b>
		Cat Shelter - From Transfer	SEARINGTOWN	1	0
		<b>Cat Shelter - From Transfer</b>		<b>1</b>	<b>0</b>
	<b>Cat Shelter</b>			<b>54</b>	<b>1.0</b>
	Code Enforcement	Code - After Hours/Weekend Construction	ALBERTSON	1	4.0
			GARDEN CITY PARK	1	4.0
			GREAT NECK	1	1.0
			MANHASSET HILLS	1	7.0
			NORTH NEW HYDE PARK	2	3.5
			PORT WASHINGTON	1	0
			ROSLYN	1	6.0
			WESTBURY	1	1.0
		<b>Code - After Hours/Weekend Construction</b>		<b>9</b>	<b>3.3</b>
		Code - Animal (except Dog / Cat / Wild life )	NEW CASSEL	2	0
		<b>Code - Animal (except Dog / Cat / Wild life )</b>		<b>2</b>	<b>0</b>

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - BZA Noncompliance		1	13.0
		<b>Code - BZA Noncompliance</b>		<b>1</b>	<b>13.0</b>
		Code - Basketball Stanchion	roslyn heights	1	5.0
			GREENVALE	1	0
			NEW CASSEL	2	0
			ROSLYN HEIGHTS	2	5.0
		<b>Code - Basketball Stanchion</b>		<b>6</b>	<b>2.5</b>
		Code - Boat	CARLE PLACE	1	6.0
		<b>Code - Boat</b>		<b>1</b>	<b>6.0</b>
		Code - Boating Miscellaneous	PORT WASHINGTON	1	8.0
		<b>Code - Boating Miscellaneous</b>		<b>1</b>	<b>8.0</b>
		Code - Building Permit	PORT WASHINGTON	2	0
		<b>Code - Building Permit</b>		<b>2</b>	<b>0</b>
		Code - Call Back Request		67	2.2
		<b>Code - Call Back Request</b>		<b>67</b>	<b>2.2</b>
		Code - Commercial Vehicle stored on Residential Property	ALBERTSON	1	0
			NEW CASSEL	4	6.8
			NORTH NEW HYDE PARK	3	2.3
			PORT WASHINGTON	7	5.0
			ROSLYN HEIGHTS	1	15.0
		<b>Code - Commercial Vehicle stored on Residential Property</b>		<b>16</b>	<b>5.2</b>
		Code - Court	FLORAL PARK CENTRE	1	0
			GARDEN CITY PARK	1	0
			GREAT NECK	2	0
			MANHASSET	1	0
			NEW CASSEL	8	0
			NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	3	2.0
			PORT WASHINGTON	7	0
			UNIVERSITY GARDENS	1	0
		<b>Code - Court</b>		<b>26</b>	<b>0.2</b>
		Code - Dumpster	GREAT NECK	1	1.0
			MANHASSET	1	0
			NEW CASSEL	1	0
			PORT WASHINGTON	1	3.0
			great neck	1	0
		<b>Code - Dumpster</b>		<b>5</b>	<b>0.8</b>
		Code - Fence	ALBERTSON	1	1.0
			GARDEN CITY PARK	2	2.0
			GREAT NECK	1	0
			NEW CASSEL	2	0

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - Fence	PORT WASHINGTONPORT WASHINGTON	1	1.0
			greenvale	1	0
		<b>Code - Fence</b>		<b>8</b>	<b>0.8</b>
		Code - From Transfer	CARLE PLACE	1	17.0
			MANHASSET	1	4.0
				1	0
		<b>Code - From Transfer</b>		<b>3</b>	<b>7.0</b>
		Code - Garbage	GREAT NECK	1	6.0
			MANHASSET	1	0
			NEW CASSEL	4	5.5
			NEW HYDE PARK	2	3.0
			NORTH NEW HYDE PARK	2	3.5
			PORT WASHINGTON	4	0
		<b>Code - Garbage</b>		<b>14</b>	<b>2.9</b>
		Code - Graffiti	GARDEN CITY PARK	1	3.0
		<b>Code - Graffiti</b>		<b>1</b>	<b>3.0</b>
		Code - Handicap Parking	ALBERTSON	1	0
			MANHASSET	1	0
			NEW CASSEL	1	0
		<b>Code - Handicap Parking</b>		<b>3</b>	<b>0</b>
		Code - Licensing	NEW HYDE PARK	1	0
		<b>Code - Licensing</b>		<b>1</b>	<b>0</b>
		Code - Lights	MANHASSET	1	7.0
		<b>Code - Lights</b>		<b>1</b>	<b>7.0</b>
		Code - Litter	CARLE PLACE	1	0
			NEW CASSEL	2	0
		<b>Code - Litter</b>		<b>3</b>	<b>0</b>
		Code - Miscellaneous	ALBERTSON	1	10.0
			EAST WILLISTON	1	12.0
			GREAT NECK	1	7.0
			HERRICKS	1	0
			MANHASSET	3	7.3
			MINEOLA	2	0
			NEW CASSEL	4	9.5
			NORTH NEW HYDE PARK	3	1.7
			PORT WASHINGTON	4	0.8
			ROSLYN HEIGHTS	1	0
			SEARINGTOWN	1	5.0
			UNIVERSITY GARDENS	1	15.0
		<b>Code - Miscellaneous</b>		<b>23</b>	<b>5.1</b>

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Code Enforcement	Code - No Plates / Inoperable Vehicle	GARDEN CITY PARK	1	0
			GREAT NECK	1	10.0
			NEW CASSEL	8	5.5
			NORTH NEW HYDE PARK	1	7.0
			WESTBURY	1	21.0
		<b>Code - No Plates / Inoperable Vehicle</b>		<b>12</b>	<b>6.8</b>
		Code - Noise	GARDEN CITY PARK	4	1.8
			GREAT NECK	1	0
			MANHASSET	2	0.5
			NEW CASSEL	3	7.3
			NEW HYDE PARK	1	0
			PORT WASHINGTON	2	2.0
		<b>Code - Noise</b>		<b>13</b>	<b>2.6</b>
		Code - Odor	GREAT NECK	2	3.5
			NEW CASSEL	3	2.3
			WESTBURY	1	0
		<b>Code - Odor</b>		<b>6</b>	<b>2.3</b>
		Code - Overgrown Vegetation	ALBERTSON	5	3.6
			CARLE PLACE	3	3.0
			FLORAL PARK CENTRE	2	3.5
			GARDEN CITY PARK	2	1.5
			GLENWOOD LANDING	1	0
			GREAT NECK	6	8.7
			GREENVALE	3	13.0
			HERRICKS	1	0
			MANHASSET	3	0.7
			NEW CASSEL	13	2.4
			NEW HYDE PARK	1	5.0
			NORTH NEW HYDE PARK	10	4.3
			PORT WASHINGTON	8	1.5
			ROSLYN HEIGHTS	1	12.0
			SEARINGTOWN	1	1.0
		<b>Code - Overgrown Vegetation</b>		<b>60</b>	<b>3.9</b>
		Code - Property Maintenance	ALBERTSON	1	7.0
			CARLE PLACE	1	6.0
			EAST HILLS	1	19.0
			FLORAL PARK CENTRE	1	1.0
			GARDEN CITY PARK	2	2.5
			GREAT NECK	2	11.5
			GREENVALE	3	0
			HERRICKS	1	3.0

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Department Description	Group Description	Type Description	City	Count	Response Days		
Department of Public Safety	Code Enforcement	Code - Property Maintenance	MANHASSET	2	3.0		
			NEW CASSEL	12	1.8		
			NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	4	1.5		
			PORT WASHINGTON	4	0		
			UNIVERSITY GARDENS	1	0		
			WESTBURY	3	9.3		
		Code - Property Maintenance			39	3.2	
		Code - Property Violations Search		195	3.3		
		Code - Property Violations Search			195	3.3	
		Code - Sidewalk Obstruction	MANHASSET	2	2.0		
			NEW CASSEL	1	0		
				1	1.0		
		Code - Sidewalk Obstruction			4	1.2	
		Code - Signs	CARLE PLACE	1	0		
			GREAT NECK	1	0		
			GREENVALE	1	3.0		
			HERRICKS	1	4.0		
			MANHASSET	4	1.2		
			NEW HYDE PARK	2	1.0		
			NO NEW HYDE PARK	1	6.0		
			PORT WASHINGTON	3	0.7		
			WESTBURY	1	7.0		
			great neck	1	0		
		Code - Signs			16	1.8	
		Code - Unlawful Property Use	NORTH NEW HYDE PARK	2	1.0		
			SEARINGTOWN	1	14.0		
		Code - Unlawful Property Use			3	5.3	
		Code - Water Flow / Accumulation	CARLE PLACE	1	7.0		
			MANHASSET	2	0.5		
			ROSLYN HEIGHTS	2	3.5		
		Code - Water Flow / Accumulation			5	3.0	
	Code Enforcement			546	3.1		
	Parking Enforcement	Prkg Enfrc - Commercial Parking	Prkg Enfrc - Call Back Request		2	2.0	
			Prkg Enfrc - Call Back Request			2	2.0
			GREAT NECK	2	1.5		
			MANHASSET	2	3.5		
			NEW HYDE PARK	1	0		
			NORTH NEW HYDE PARK	1	6.0		
			WESTBURY	2	1.5		
	Prkg Enfrc - Commercial Parking			8	2.4		

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Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Safety	Parking Enforcement	Prkg Enfrc - Parking Violations Complaint	ALBERTSON	1	6.0
			CARLE PLACE	1	13.0
			FLORAK PK	1	1.0
			FLORAL PARK CENTRE	1	1.0
			GARDEN CITY PARK	1	5.0
			GREAT NECK	3	12.3
			MANHASSET	6	3.5
			NEW CASSEL	1	5.0
			NEW HYDE PARK	1	4.0
			NORTH NEW HYDE PARK	2	1.0
			manhasset	1	1.0
		<b>Prkg Enfrc - Parking Violations Complaint</b>		<b>19</b>	<b>5.1</b>
	<b>Parking Enforcement</b>			<b>29</b>	<b>4.1</b>
<b>Department of Public Safety</b>				<b>733</b>	<b>2.7</b>
Department of Public Works	Department of Public Works	DPW - Road Project	CARLE PLACE	3	7.7
			GREAT NECK	1	22.0
		<b>DPW - Road Project</b>		<b>4</b>	<b>11.2</b>
	<b>Department of Public Works</b>			<b>4</b>	<b>11.2</b>
	Highway Department	Hwy - Basketball Stanchion	roslyn heights	1	0
			GREAT NECK	1	0
			ROSLYN HEIGHTS	2	0
		<b>Hwy - Basketball Stanchion</b>		<b>4</b>	<b>0</b>
		Hwy - Bee's Nest Removal	MANHASSET HILL	2	3.5
			NORTH NEW HYDE PARK	1	9.0
			PORT WASHINGTON	2	2.5
		<b>Hwy - Bee's Nest Removal</b>		<b>5</b>	<b>4.2</b>
		Hwy - Call Back Request		20	0.6
		<b>Hwy - Call Back Request</b>		<b>20</b>	<b>0.6</b>
		Hwy - Catch Basin	ALBERTSON	3	3.0
			CARLE PLACE	1	0
			GARDEN CITY PARK	1	2.0
			GREAT NECK	3	2.3
			HERRICKS	1	8.0
			MANHASSET	1	12.0
			MANHASSET HILLS	2	0.5
			NEW CASSEL	3	0
			NEW CASSELL	1	0
			NORTH NEW HYDE PARK	1	1.0
			PORT WASHINGTON	1	5.0
			ROSLYN HEIGHTS	1	5.0
			SEARINGTOWN	1	8.0



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Department of Public Works	Highway Department	Hwy - Catch Basin	WESTBURY	1	0
			carle place	1	0
		<b>Hwy - Catch Basin</b>		<b>22</b>	<b>2.6</b>
		Hwy - Cemetery Maintenance		1	0
		<b>Hwy - Cemetery Maintenance</b>		<b>1</b>	<b>0</b>
		Hwy - Complaint - Highway Employee / Vehicle	GREAT NECK	1	14.0
			MANHASSET	1	1.0
			PORT WASHINGTON	1	2.0
				1	3.0
		<b>Hwy - Complaint - Highway Employee / Vehicle</b>		<b>4</b>	<b>5.0</b>
		Hwy - Curb Repair	ALBERTSON	1	0
			CARLE PLACE	3	2.0
			GARDEN CITY PARK	1	12.0
			GREAT NECK	4	0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	1	0
			ROSLYN HEIGHTS	1	0
			UNIVERSITY GARDENS	1	0
		<b>Hwy - Curb Repair</b>		<b>13</b>	<b>1.4</b>
		Hwy - Dead Animal Pickup	williston park	1	1.0
			GREAT NECK	1	0
			KINGS POINT	1	1.0
			MANHASSET	4	2.2
			NEW HYDE PARK	2	2.5
			PORT WASHINGTON	2	2.5
			ROSLYN	1	1.0
			SEARINGTOWN	2	1.5
		<b>Hwy - Dead Animal Pickup</b>		<b>14</b>	<b>1.8</b>
		Hwy - From Transfer	NEW HYDE PARK	1	2.0
			PORT WASINGTON	1	1.0
			ROSLYN HEIGHTS	1	0
			WESTBURY	1	8.0
		<b>Hwy - From Transfer</b>		<b>4</b>	<b>2.8</b>
		Hwy - Grass Cut / Mow	CARLE PLACE	2	4.5
			GREAT NECK	1	9.0
			MANHASSET	1	4.0
			NEW CASSEL	2	13.5
			NEW CASTLE	1	0
			SEARINGTOWN	3	2.0
			WESTBURY	1	0

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Department of Public Works	Highway Department	Hwy - Grass Cut / Mow	westbury	1	27.0
				2	17.5
		<b>Hwy - Grass Cut / Mow</b>		<b>14</b>	<b>8.4</b>
		Hwy - Informational		3	0.7
		<b>Hwy - Informational</b>		<b>3</b>	<b>0.7</b>
		Hwy - Manhole Repair	GREAT NECK	1	1.0
			MANHASSET	2	0.5
		<b>Hwy - Manhole Repair</b>		<b>3</b>	<b>0.7</b>
		Hwy - Miscellaneous	ALBERTSON	2	1.5
			CARLE PLACE	3	3.3
			GARDEN CITY PARK	2	2.0
			GREAT NECK	7	5.3
			LAKE SUCCESS	2	9.5
			MANHASSET	4	1.8
			NEW CASSEL	3	6.7
			NEW HYDE PARK	3	1.3
			NO NEW HYDE PARK	2	0.5
			NORTH NEW HYDE PARK	2	2.5
			PORT WASHINGTON	8	1.4
			ROSLYN	2	0.5
			ROSLYN HEIGHTS	2	4.0
			Roslyn	1	0
			SEARINGTOWN	2	0
			UNIVERSITY GARDENS	1	0
			WESTBURY	1	9.0
			great neck	1	0
				1	7.0
		<b>Hwy - Miscellaneous</b>		<b>49</b>	<b>3.0</b>
		Hwy - Permits / Road Opening Application Request		10	0.3
		<b>Hwy - Permits / Road Opening Application Request</b>		<b>10</b>	<b>0.3</b>
		Hwy - Pothole	ALBERTSON	2	1.5
			CARLE PLACE	1	1.0
			GARDEN CITY PARK	2	1.0
			GLENWOOD LANDING	1	6.0
			GREAT NECK	1	0
			MANHASSET	5	2.0
			NEW CASSEL	8	2.0
			NEW HYDE PARK	1	1.0

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Department of Public Works	Highway Department	Hwy - Pothole	PORT WASHINGTON	5	2.8
			ROSLYN	1	2.0
		<b>Hwy - Pothole</b>		<b>27</b>	<b>2.0</b>
		Hwy - Pothole Filled Without Request	PORT WASHINGTON	10	0
			PORT WASINGTON	1	0
			port washington	9	0
		<b>Hwy - Pothole Filled Without Request</b>		<b>20</b>	<b>0</b>
		Hwy - Sprinkler Damage	ALBERTSON	2	7.0
			GARDEN CITY PARK	1	0
		<b>Hwy - Sprinkler Damage</b>		<b>3</b>	<b>4.7</b>
		Hwy - Street Drainage / Flooding	ALBERTSON	2	0
			GARDEN CITY PARK	1	0
			GREAT NECK	1	3.0
			MINEOLA	1	3.0
			NORTH NEW HYDE PARK	1	14.0
			SEARINGTOWN	1	0
			UNIVERSITY GARDENS	1	0
			WILLISTON PARK	2	0.5
		<b>Hwy - Street Drainage / Flooding</b>		<b>10</b>	<b>2.1</b>
		Hwy - Street Painting	GREAT NECK	4	0
			MANHASSET	6	0
			PORT WASHINGTON	2	0.5
			great neck	16	0
			manhasset	2	0.5
		<b>Hwy - Street Painting</b>		<b>30</b>	<b>0.1</b>
		Hwy - Street Sign - New Request	CARLE PLACE	3	0
			GREAT NECK	1	6.0
			MANHASSET	1	7.0
			NEW CASSEL	2	3.0
			NO NEW HYDE PARK	1	0
			PORT WASHINGTON	1	0
		<b>Hwy - Street Sign - New Request</b>		<b>9</b>	<b>2.1</b>
		Hwy - Street Sign - Remove	MANHASSET	1	0
			WILLISTON PARK	1	0
		<b>Hwy - Street Sign - Remove</b>		<b>2</b>	<b>0</b>
		Hwy - Street Sign - Repair / Replace	ALBERTSON	3	5.0
			CARLE PLACE	4	0
			GARDEN CITY PARK	3	2.0
			GREAT NECK	1	0
			HERRICKS	1	0
			MANHASSET	7	1.1

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Street Sign - Repair / Replace	NEW CASSEL	2	0
			NEW HYDE PARK	6	2.0
			NO NEW HYDE PARK	1	1.0
			NORTH NEW HYDE PARK	4	6.5
			PORT WASHINGTON	4	0
			ROSLYN HEIGHTS	2	0.5
			SEARINGTOWN	3	0
			albertson	1	0
			carle place	2	0
			manhasset	3	0
			new hyde park	1	0
		<b>Hwy - Street Sign - Repair / Replace</b>		<b>48</b>	<b>1.4</b>
		Hwy - Street Sweeping / Cleaning	ALBERTSON	1	0
			GREAT NECK	3	3.3
			GREAT NECK PLAZA	1	0
			HERRICKS	1	0
			MANHASSET	1	5.0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	5	1.8
			PORT WASHINGTON	2	4.0
			WESTBURY	1	5.0
		<b>Hwy - Street Sweeping / Cleaning</b>		<b>16</b>	<b>2.3</b>
		Hwy - Sump		3	6.3
		<b>Hwy - Sump</b>		<b>3</b>	<b>6.3</b>
		Hwy - Tree Branch / Debris Pickup	CARL PLACE	1	0
			FLORAL PARK	1	0
			GARDEN CITY PARK	2	1.0
			GREAT NECK	3	0.3
			HERRICKS	1	0
			NEW CASSEL	2	0.5
			NEW HYDE PARK	2	0.5
			NORTH NEW HYDE PARK	5	0.4
			PORT WASHINGTON	2	1.0
			ROSLYN HEIGHTS	7	1.6
			WESTBURY	1	1.0
				1	1.0
		<b>Hwy - Tree Branch / Debris Pickup</b>		<b>28</b>	<b>0.8</b>
		Hwy - Tree Fallen - Emergency	GREAT NECK	1	2.0
			HERRICKS	1	1.0
			MANHASSET HILLS	1	0
			NORTH HILLS	1	1.0

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Highway Department	Hwy - Tree Fallen - Emergency	NORTH NEW HYDE PARK	1	2.0
			PLANDOME MANOR	1	1.0
			PORT WASHINGTON	2	3.5
			ROSLYN HEIGHTS	1	0
		<b>Hwy - Tree Fallen - Emergency</b>		<b>9</b>	<b>1.6</b>
		Hwy - Tree Planting	ALBERTSON	4	0
			GARDEN CITY PARK	8	0
			GREAT NECK	2	0
			HERRICKS	2	0.5
			MANHASSET	1	0
			NEW HYDE PARK	3	0
			NORTH NEW HYDE PARK	5	2.8
			PORT WASHINGTON	5	0
			ROSLYN	1	0
			SEARINGTOWN	2	0
			UNIVERSITY GARDENS	1	0
		<b>Hwy - Tree Planting</b>		<b>34</b>	<b>0.4</b>
		Hwy - Tree Stump Removal	ALBERTSON	1	0
			CARLE PLACE	2	0
			GARDEN CITY PARK	8	0.4
			GREAT NECK	3	0
			GREENVALE	1	0
			HERRICKS	1	0
			MANHASSET	1	0
			MANHASSET HILLS	2	1.5
			NEW CASSEL	3	0
			NEW CASSELL	1	0
			NORTH NEW HYDE PARK	4	0
			PORT WASHINGTON	2	0
			ROSLYN HEIGHTS	1	0
		<b>Hwy - Tree Stump Removal</b>		<b>30</b>	<b>0.2</b>
		Hwy - Tree Trimming / Removal Inspection	ALBERTSON	7	0
			CARLE PLACE	9	0
			GARDEN CITY PARK	35	0.3
			GREAT NECK	8	0
			GREENVALE	1	0
			HERRICKS	8	0.1
			MANHASSET	12	0
			N NEW HYDE PARK	1	0
			NEW CASSEL	4	2.2
			NEW HYDE PARK	9	1.6

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Highway Department	Hwy - Tree Trimming / Removal Inspection	NO NEW HYDE PARK	1	4.0	
			NORTH NEW HYDE PARK	28	1.0	
			PORT WASHINGTON	13	0.1	
			ROSLYN	1	1.0	
			ROSLYN HEIGHTS	10	0.3	
			SEARINGTOWN	4	0	
			UNIVERSITY GARDENS	2	0	
			WESTBURY	2	0	
				1	0	
		Hwy - Tree Trimming / Removal Inspection			156	0.4
	Highway Department			591	1.3	
	Street Lighting District	Street Light - Cable Break	CARLE PLACE	1	0	
			Street Light - Cable Break			1
		Street Light - Cycles On / Off	CARLE PLACE	1	0	
			FLORAL PARK CENTRE	1	0	
			GARDEN CITY PARK	2	5.0	
			HERRICKS	2	3.0	
			NEW HYDE PARK	2	0.5	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	5.0	
			ROSLYN HEIGHTS	1	0	
			Street Light - Cycles On / Off			11
		Street Light - Fixture Problem	GARDEN CITY PARK	2	2.0	
			GREAT NECK	2	5.0	
			HERRICKS	3	0	
			MANHASSET	1	0	
			NORTH NEW HYDE PARK	4	4.5	
ROSLYN HEIGHTS			2	0		
SEARINGTOWN			2	4.0		
Street Light - Fixture Problem			16	2.5		
Street Light - Light Out (Single)		ALBERTSON	9	7.4		
		CARLE PLACE	6	1.8		
		FLORAL PARK	2	3.0		
		FLORAL PARK CENTRE	1	28.0		
		GARDEN CITY PARK	6	5.8		
		GLENWOOD LANDING	2	9.0		
		GREAT NECK	3	10.0		
	GREENVALE	1	14.0			
	HERRICKS	2	5.5			
	MANHASSET	14	3.7			
	NEW CASSEL	9	7.7			

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Department of Public Works	Street Lighting District	Street Light - Light Out (Single)	NEW HYDE PARK	7	2.1
			NORTH NEW HYDE PARK	9	3.7
			PORT WASHINGTON	4	5.8
			PT WASHINGTON	1	0
			ROSLYN HEIGHTS	5	7.0
			SEARINGTOWN	5	6.0
			UNIVERSITY GARDENS	2	14.0
			WESTBURY	3	4.0
			port washington	1	0
		<b>Street Light - Light Out (Single)</b>		<b>92</b>	<b>5.6</b>
		Street Light - Lights Out (Multiple)	ALBERTSON	1	12.0
			CARLE PLACE	9	0.8
			FLORAL PARK CENTRE	1	1.0
			GARDEN CITY PARK	4	0.2
			GREAT NECK	2	3.0
			HERRICKS	2	17.0
			LAKE SUCCESS	1	0
			MANHASSET	1	9.0
			MANORHAVEN	1	2.0
			NEW HYDE PARK	5	5.8
			NO NEW HYDE PARK	1	6.0
			NORTH NEW HYDE PARK	5	2.6
			PORT WASHINGTON	1	13.0
			ROSLYN HEIGHTS	4	5.5
			SEARINGTOWN	1	9.0
		<b>Street Light - Lights Out (Multiple)</b>		<b>39</b>	<b>4.2</b>
		Street Light - Mark Out	MANHASSET	1	0
			ALBERTSON	5	2.2
			CARLE PLACE	2	3.0
			GARDEN CITY	1	0
			GARDEN CITY PARK	4	4.0
			GREAT NECK	10	4.4
			HERRICKS	7	3.4
			MANHASSET	25	3.5
			MANHASSET HILLS	2	5.5
			MUNSEY PARK	1	1.0
			NEW HYDE PARK	12	3.1
			NORTH HEMPSTEAD	1	3.0
			NORTH NEW HYDE PARK	18	4.7
			PORT WASHINGTON	31	2.9
			PT WASHINGTON	1	1.0

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Department of Public Works	Street Lighting District	Street Light - Mark Out	ROSLYN HEIGHTS	18	3.8	
			RUSSELL GARDENS	1	1.0	
			SADDLE ROCK	1	0	
			SEARINGTOWN	5	6.0	
			WESTBURY	3	1.0	
		Street Light - Mark Out			149	3.5
		Street Light - Misc Problems	CARLE PLACE	1	2.0	
			MANHASSET	1	3.0	
			NEW HYDE PARK	2	0.5	
			PORT WASHINGTON	4	1.8	
			ROSLYN HEIGHTS	1	2.0	
			WESTBURY	1	25.0	
		Street Light - Misc Problems			10	4.0
		Street Light - On During Day	ALBERTSON	4	5.0	
			CARLE PLACE	1	0	
			FLORAL PARK CENTRE	2	7.0	
			GARDEN CITY PARK	2	4.0	
			GREAT NECK	3	3.7	
			HERRICKS	3	2.7	
			MANHASSET	8	6.6	
			MANHASSET HILLS	1	5.0	
			MINEOLA	1	0	
			NEW CASSEL	4	1.8	
			NEW HTDE PARK	1	7.0	
			NEW HYDE PARK	4	8.5	
			NORTH NEW HYDE PARK	10	4.8	
			PORT VWASHINGTON	1	6.0	
			PORT WASHINGTON	9	0.7	
			ROSLYN HEIGHTS	13	4.4	
			SEARINGTOWN	4	5.5	
			UNIVERSITY GARDENS	1	17.0	
			WESTBURY	2	7.0	
			Street Light - On During Day			74
		Street Light - Pole Problem	FLORAL PARK CENTRE	1	10.0	
			NORTH NEW HYDE PARK	2	0	
			PORT WASHINGTON	1	0	
			SEARINGTOWN	1	2.0	
		Street Light - Pole Problem			5	2.4
	Street Lighting District			397	4.2	
	Department of Public Works			992	2.5	



# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Housing Authority	Housing Authority	Housing - Appliance	MANHASSET	1	1.0
		<b>Housing - Appliance</b>		<b>1</b>	<b>1.0</b>
		Housing - Electrical	NEW CASSEL	1	6.0
		<b>Housing - Electrical</b>		<b>1</b>	<b>6.0</b>
		Housing - Misc Carpentry	NEW CASSEL	1	0
		<b>Housing - Misc Carpentry</b>		<b>1</b>	<b>0</b>
		Housing - Misc Exterior	NEW CASSEL	1	1.0
		<b>Housing - Misc Exterior</b>		<b>1</b>	<b>1.0</b>
		Housing - Misc SR	MANHASSET	2	0.5
			NEW CASSEL	1	6.0
		<b>Housing - Misc SR</b>		<b>3</b>	<b>2.3</b>
		Housing - Pest Control	MANHASSET	1	1.0
			NEW CASSEL	2	2.0
		<b>Housing - Pest Control</b>		<b>3</b>	<b>1.7</b>
		Housing - Plumbing	MANHASSET	1	4.0
			NEW CASSEL	5	2.0
		<b>Housing - Plumbing</b>		<b>6</b>	<b>2.3</b>
	<b>Housing Authority</b>			<b>16</b>	<b>2.1</b>
<b>Housing Authority</b>				<b>16</b>	<b>2.1</b>
Human Resources and Finance	Human Resources and Finance	HR - ADA Compliance	CARLE PLACE	1	0
		<b>HR - ADA Compliance</b>		<b>1</b>	<b>0</b>
		HR - Call Back Request		7	0
		<b>HR - Call Back Request</b>		<b>7</b>	<b>0</b>
		HR - Medical and Insurance Benefits		2	0
		<b>HR - Medical and Insurance Benefits</b>		<b>2</b>	<b>0</b>
		HR - Misc SR		2	1.5
		<b>HR - Misc SR</b>		<b>2</b>	<b>1.5</b>
		HR - Nova Time		1	3.0
		<b>HR - Nova Time</b>		<b>1</b>	<b>3.0</b>
		HR - Personnel and Employment		1	5.0
		<b>HR - Personnel and Employment</b>		<b>1</b>	<b>5.0</b>
	<b>Human Resources and Finance</b>			<b>14</b>	<b>0.8</b>
<b>Human Resources and Finance</b>				<b>14</b>	<b>0.8</b>
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	ALBERTSON	1	1.0
			GREAT NECK	5	2.4
			MANORHAVEN	1	4.0
			MINEOLA	2	3.5
			NEW CASSEL	1	6.0
			NEW HYDE PARK	1	3.0
			PORT WASHINGTON	1	0

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Inter Municipal Affairs	Inter Municipal Affairs	OIC - From Transfer	ROSLYN	1	0	
			WESTBURY	1	1.0	
		OIC - From Transfer			14	2.4
		OIC - Inter Municipal SR	ALBERTSON	1	0	
			BAXTER ESTATES	1	1.0	
			CARLE PLACE	2	1.0	
			FLORAL PARK	1	5.0	
			FORAL PARK CENTRE	1	2.0	
			GARDEN CITY PARK	2	0	
			GREAT NECK	4	0.8	
			GREENVALE	1	1.0	
			MANHASSET	4	0.2	
			MANORHAVEN	2	4.5	
			MINEOLA	1	0	
			MUNSEY PARK	2	0.5	
			NEW HYDE PARK	4	0.5	
			NORTH NEW HYDE PARK	1	1.0	
			ROSLYN	2	0	
			ROSLYN HEIGHTS	2	0.5	
			SEARINGTOWN	1	0	
			WESTBURY	2	0.5	
			WILLISTON PARK	1	0	
			carle place	1	0	
			great neck	1	0	
			roslyn heights	1	0	
				5	1.4	
		OIC - Inter Municipal SR			43	0.9
	Inter Municipal Affairs			57	1.2	
	Inter Municipal Affairs				57	1.2
	Parks and Recreation Department	Parks and Recreation Department	Park - Call Back Request		4	0
Park - Call Back Request			4	0		
Park - From Transfer			ROSLYN	1	1.0	
Park - From Transfer			1	1.0		
Park - Miscellaneous			FLORAL PARK	1	2.0	
			GELN COVE	1	0	
			MINEOLA	2	2.0	
			NEW CASSEL	1	1.0	
			NEW HYDE PARK	1	2.0	
			NORTH NEW HYDE PARK	3	1.3	
			PORT WASHINGTON	6	1.5	
ROSLYN			3	1.0		

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Parks and Recreation Department	Parks and Recreation Department	Park - Miscellaneous	THOMASTON	1	0	
			manhasset	1	1.0	
				1	1.0	
		Park - Miscellaneous			21	1.3
		Park - Park Facilities Maintenance		33	0.8	
		Park - Park Facilities Maintenance			33	0.8
		Park - Park Permit Application Request		18	0	
		Park - Park Permit Application Request			18	0
	Parks and Recreation Department			77	0.7	
Parks and Recreation Department				77	0.7	
Planning and Building Department	Building Department	Bldg - Application Status	ALBERTSON	6	1.8	
			CARLE PLACE	4	1.0	
			FLORAL PARK	1	2.0	
			GARDEN CITY PARK	2	1.0	
			GREAT NECK	2	3.5	
			HERRICKS	2	3.5	
			MANHASSET	8	2.2	
			NEW CASSEL	3	0	
			NEW HYDE PARK	7	4.4	
			NORTH NEW HYDE PARK	9	2.1	
			PORT WASHINGTON	16	2.0	
			ROSLYN HEIGHTS	5	4.6	
				1	6.0	
		Bldg - Application Status			66	2.5
		Bldg - Call Back		21	2.0	
		Bldg - Call Back			21	2.0
		Bldg - Certificate Status	ALBERTSON	1	0	
			CARLE PLACE	1	0	
			NEW HYDE PARK	2	0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
				1	0	
		Bldg - Certificate Status			7	0
		Bldg - Construction Complaint	ALBERTSON	1	0	
			CARLE PLACE	1	14.0	
			GREAT NECK	1	5.0	
			MANHASSET	3	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	2	0	
			ROSLYN HEIGHTS	1	7.0	

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Planning and Building Department	Building Department	Bldg - Construction Complaint	port washington	1	0
				1	0
		<b>Bldg - Construction Complaint</b>		<b>12</b>	<b>2.2</b>
		Bldg - Employee Complaint	ALBERTSON	1	6.0
		<b>Bldg - Employee Complaint</b>		<b>1</b>	<b>6.0</b>
		Bldg - From Transfer	CARLE PLACE	1	0
			NORTH NEW HYDE PARK	1	3.0
			ROSLYN HEIGHTS	2	0
		<b>Bldg - From Transfer</b>		<b>4</b>	<b>0.8</b>
		Bldg - General Question Needs Answers		75	4.4
		<b>Bldg - General Question Needs Answers</b>		<b>75</b>	<b>4.4</b>
		Bldg - Housing Complaint	NORTH NEW HYDE PARK	1	0
		<b>Bldg - Housing Complaint</b>		<b>1</b>	<b>0</b>
		Bldg - Illegal Housing	ALBERTSON	3	0.7
			CARLE PLACE	1	7.0
			GARDEN CITY PARK	2	0
			GREAT NECK	1	0
			HERRICKS	1	13.0
			NEW CASSEL	5	1.4
			NORTH NEW HYDE PARK	4	7.5
			PORT WASHINGTON	7	0
			WESTBURY	2	0
		<b>Bldg - Illegal Housing</b>		<b>26</b>	<b>2.3</b>
		Bldg - Inspection Request	GREAT NECK	1	0
			MANHASSET	1	0
			NEW HYDE PARK	1	0
			PORT WASHINGTON	1	0
			ROSLYN HEIGHTS	1	0
				1	0
		<b>Bldg - Inspection Request</b>		<b>6</b>	<b>0</b>
		Bldg - Permit Question Needs Answers		16	5.2
		<b>Bldg - Permit Question Needs Answers</b>		<b>16</b>	<b>5.2</b>
		Bldg - Retaining Wall	ALBERTSON	1	0
			NORTH NEW HYDE PARK	2	0
			PORT WASHINGTON	1	0
		<b>Bldg - Retaining Wall</b>		<b>4</b>	<b>0</b>
		Bldg - Suspect Work Without a Permit	ALBERTSON	3	0
			CARLE PLACE	1	7.0
			GREAT NECK	5	0.8
			HERRICKS	1	0
			MANHASSET	6	0

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Planning and Building Department	Building Department	Bldg - Suspect Work Without a Permit	NEW CASSEL	2	0	
			NEW HYDE PARK	1	4.0	
			NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	6	6.7	
			ROSLYN	1	11.0	
		Bldg - Suspect Work Without a Permit		27	2.4	
	Building Department			266	2.9	
	Planning Department	Planning - Call Back Request		1	3.0	
		Planning - Call Back Request		1	3.0	
		Planning - Questions needing Answers	ROSLYN HEIGHTS	1	1.0	
		Planning - Questions needing Answers		1	1.0	
	Planning Department			2	2.0	
	Planning and Building Department			268	2.9	
	Project Independence	Project Independence	PI - Call Back Request	GARDEN CITY PARK	1	1.0
				GREAT NECK	1	1.0
GREAT NECK PLAZA				1	1.0	
MANHASSET				1	0	
MINEOLA				2	1.0	
MUNSEY PARK				1	0	
NEW CASSEL				1	1.0	
NORTH NEW HYDE PARK				2	1.5	
NORTHPORT				1	1.0	
PLANDOME HEIGHTS				1	4.0	
SADDLE ROCK				1	0	
WILLISTON PARK				3	0	
PI - Call Back Request			16	0.9		
PI - Caregiver Support			ALBERTSON	1	1.0	
			GARDEN CITY PARK	1	1.0	
			GREAT NECK	2	14.0	
			GREAT NECK PLAZA	2	1.5	
			KINGS POINT	1	1.0	
			MINEOLA	1	0	
			PORT WASHINGTON	1	2.0	
			ROSLYN HARBOR	1	0	
			great neck	1	0	
				1	3.0	
PI - Caregiver Support			12	3.2		
PI - Financial Assistance			GREAT NECK	1	0	
			MANORHAVEN	1	1.0	

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Financial Assistance	NORTH NEW HYDE PARK	1	7.0
			WILLISTON PARK	1	1.0
		<b>PI - Financial Assistance</b>		<b>4</b>	<b>2.2</b>
		PI - Food and Hunger	GARDEN CITY PARK	2	0.5
			GREAT NECK PLAZA	1	1.0
			MINEOLA	1	1.0
		<b>PI - Food and Hunger</b>		<b>4</b>	<b>0.8</b>
		PI - Health and Mental Health	mineola	1	0
			great Neck	1	0
			GREAT NECK	3	0
			ALBERTSON	4	0
			BELLMORE	1	0
			EAST WILLISTON	1	0
			FLORAL PARK	2	0
			FLOWER HILL	2	0
			GARDEN CITY PARK	4	1.0
			GREAT NECK	79	0.0
			GREAT NECK ESTATES	1	0
			GREAT NECK PLAZA	64	0
			HERRICKS	1	0
			KENSINGTON	1	0
			KINGS POINT	8	0
			MANHASSET	8	0
			MANORHAVEN	11	0
			MINEOLA	102	0.0
			NEW HYDE PARK	3	0
			NORTH NEW HYDE PARK	10	0
			PORT WASHINGTON	26	0
			PORT WASHINGTON NORTH	2	0
			ROSLYN	1	0
			ROSLYN HARBOR	1	0
			ROSLYN HEIGHTS	3	0
			RUSSELL GARDENS	2	0
			THOMASTON	8	0
			WESSTBURY	1	0
			WESTBURY	5	0
			WILLISTON PARK	8	0
		<b>PI - Health and Mental Health</b>		<b>364</b>	<b>0.0</b>
		PI - Household Maintenance	GREAT NECK	2	2.0
			GREAT NECK ESTATES	3	1.0
			HERRICKS	2	2.0

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Household Maintenance	MINEOLA	9	0.2
			MUNSEY PARK	1	8.0
			NEW HYDE PARK	3	2.0
			NORTH NEW HYDE PARK	2	0.5
			PLANDOME HEIGHTS	1	3.0
			PORT WASHINGTON	2	0.5
			ROSLYN	2	1.0
			ROSLYN HEIGHTS	2	1.0
			WILLISTON PARK	1	0
		<b>PI - Household Maintenance</b>		<b>30</b>	<b>1.2</b>
		PI - Membership Registration	ALBERTSON	1	0
			BAXTER ESTATES	1	0
			CARLE PLACE	2	0
			EAST HILLS	3	0
			FLORAL CENTER	1	0
			FLORAL PARK	1	0
			FLOWER HILL	1	0
			GARDEN CITY PARK	5	0
			GREAT NECK	12	0
			GREAT NECK PLAZA	14	0
			HERRICKS	3	0
			KENSINGTON	1	0
			KINGS POINT	2	0
			MANHASSET	5	0
			MANORHAVEN	3	0
			MINEOLA	4	0
			NEW HYDE PARK	7	0
			NORTH HILLS	3	0
			NORTH NEW HYDE PARK	3	0
			OLD WESTBURY	1	0
			PLANDOME	2	0
			PORT WASHINGTON	2	0
			PORT WASHINGTON NORTH	3	0
			ROSLYN	2	0
			ROSLYN HARBOR	1	0
			ROSLYN HEIGHTS	5	0
			SEARINGTOWN	2	0
			THOMASTON	3	0
			WESTBURY	3	0

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Membership Registration	WILLISTON PARK	4	0
				1	0
		<b>PI - Membership Registration</b>		<b>101</b>	<b>0</b>
		PI - Miscellaneous	GARDEN CITY PARK	2	2.0
			GREAT NECK	9	1.4
			GREAT NECK ESTATES	2	1.5
			GREAT NECK PLAZA	1	0
			KINGS POINT	2	0
			MANHASSET	1	3.0
			MINEOLA	1	3.0
			NEW CASSEL	1	0
			NORTH NEW HYDE PARK	2	4.5
			OLD WESTBURY	1	0
			ROSLYN	1	0
			ROSLYN HEIGHTS	1	1.0
			SAINT JAMES	1	0
			SANDS POINT	2	0.5
			THOMASTON	1	0
			WESTBURY	3	0.3
			WILLISTON PARK	1	0
				2	3.0
		<b>PI - Miscellaneous</b>		<b>34</b>	<b>1.3</b>
		PI - NORC SR	NEW HYDE PARK	3	0
			NORTH NEW HYDE PARK	7	0
		<b>PI - NORC SR</b>		<b>10</b>	<b>0</b>
		PI - Program Registration	GARDEN CITY PARK	3	1.0
			GREAT NECK	5	2.6
			GREAT NECK PLAZA	1	7.0
			MANHASSET	1	1.0
			MANORHAVEN	1	0
			MINEOLA	2	1.0
			NEW HYDE PARK	2	4.5
			NORTH NEW HYDE PARK	4	0.8
			WESTBURY	1	2.0
			WILLISTON PARK	1	0
			roslyn	1	0
		<b>PI - Program Registration</b>		<b>22</b>	<b>1.8</b>
		PI - Taxi Service	ALBERTSON	43	0
			BAXTER ESTATES	12	0
			CARLE PLACE	3	0
			EAST HILLS	18	0



# **Town of North Hempstead Service Requests via 311 - by Department**

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	EAST WILLISTON	2	0
			FLORAL PARK	17	0
			FLOWER HILL	12	0
			GARDEN CITY	3	0
			GARDEN CITY PARK	85	0.0
			GRAT NECK	1	0
			GREAT NECK	181	0
			GREAT NECK ESTATES	6	0
			GREAT NECK PLAZA	76	0
			HERRICKS	25	0
			KENSINGTON	2	0
			KINGS POINT	18	0.1
			LAKE SUCESS	1	0
			MANHASSET	56	0
			MANORHAVEN	56	0
			MINEOLA	101	0
			MNIEOLA	1	0
			NEW CASSEL	34	0
			NEW HYDE PARK	49	0
			NORTH HILLS	40	0
			NORTH NEW HYDE PARK	54	0
			PLANDOME HEIGHTS	1	0
			PLANDOME MANOR	13	0
			PORT WASHINGTON	206	0.0
			PORT WASHINGTON NORTH	22	0
			PORTWASHINGTON	5	0
			ROSLYN	8	0
			ROSLYN HARBOR	5	0
			ROSLYN HEIGHTS	31	0
			RUSSELL GARDENS	4	0
			SADDLE ROCK	5	0.2
			SANDS POINT	4	0
			SEARINGTOWN	5	0
			THOMASTON	7	0
			UNIVERSITY GARDENS	8	0
			WESTBURY	26	0
			WILLISTON PARK	42	0
			WILLSITON PARK	2	0
			searringtown	1	0

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Taxi Service	westbury	1	0
				11	0
		<b>PI - Taxi Service</b>		<b>1,303</b>	<b>0.0</b>
		PI - Taxi Service Cancellation	ALBERTSON	4	0
			BAXTER ESTATES	1	0
			CARLE PLACE	1	0
			EAST HILLS	1	0
			GARDEN CITY PARK	2	0
			GREAT NECK	16	0
			GREAT NECK ESTATES	1	0
			GREAT NECK PLAZA	4	0
			HERRICKS	2	0
			MANHASSET	1	0
			MINEOLA	4	0
			NEW CASSEL	2	0
			NEW HYDE PARK	2	0
			NORTH HILLS	4	0
			PLANDOME HEIGHTS	1	0
			PLANDOME MANOR	4	0
			PORT WASHINGTON	8	0
			ROSLYN HEIGHTS	2	0
			SADDLE ROCK	2	0
			THOMASTON	1	0
			UNIVERSITY GARDENS	2	0
			WESTBURY	1	0
			WILLISTON PARK	4	0
				1	0
		<b>PI - Taxi Service Cancellation</b>		<b>71</b>	<b>0</b>
		PI - Taxi Service Complaint	FLORAL PARK	1	9.0
			GREAT NECK	2	0.5
			KINGS POINT	1	1.0
			NEW CASSEL	1	1.0
			THOMASTON	1	3.0
		<b>PI - Taxi Service Complaint</b>		<b>6</b>	<b>2.5</b>
		PI - Transportation/Mobility Mgmt Info	ALBERTSON	1	0
			CARLE PLACE	1	0
			EAST HILLS	2	0
			GARDEN CITY PARK	2	0.5
			GREAT NECK PLAZA	1	0
			HERRICKS	1	0
			MAN	1	0

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Project Independence	Project Independence	PI - Transportation/Mobility Mgmt Info	MANORHAVEN	1	1.0
			NEW HYDE PARK	1	0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	2	0.5
			ROSLYN	1	0
			ROSLYN HEIGHTS	1	1.0
			WESTBURY	1	1.0
		<b>PI - Transportation/Mobility Mgmt Info</b>		<b>17</b>	<b>0.3</b>
	<b>Project Independence</b>			<b>1,994</b>	<b>0.1</b>
<b>Project Independence</b>				<b>1,994</b>	<b>0.1</b>
Solid Waste Management	Solid Waste Management	SWMA - Call Back		10	1.0
		<b>SWMA - Call Back</b>		<b>10</b>	<b>1.0</b>
		SWMA - Carting Complaints	ALBERTSON	9	0.2
			GARDEN CITY PARK	3	0
			HERRICKS	1	0
			MANHASSET	2	1.5
			NEW HYDE	1	2.0
			NORTH NEW HYDE PARK	3	1.0
			PORT WASHINGTON NORTH	1	0
			ROSLYN HEIGHTS	7	0.6
			SEARINGTOWN	7	0.7
			UNIVERSITY GARDENS	2	0.5
				1	0
		<b>SWMA - Carting Complaints</b>		<b>37</b>	<b>0.5</b>
		SWMA - From Transfer	ALBERTSON	1	1.0
			PORT WASHINGTON	1	2.0
		<b>SWMA - From Transfer</b>		<b>2</b>	<b>1.5</b>
		SWMA - Garbage Not Picked Up	ALBERTSON	3	0.7
			GREAT NECK	1	0
			HERRICKS	4	0.5
			NEW CASSEL	1	2.0
			NEW HYDE PARK	2	0
			NORTH NEW HYDE PARK	1	0
			ROSLYN HEIGHTS	5	0.8
			SEARINGTOWN	6	0
				4	3.0
		<b>SWMA - Garbage Not Picked Up</b>		<b>27</b>	<b>0.8</b>
	<b>Solid Waste Management</b>			<b>76</b>	<b>0.7</b>
	Sustainability Department	SWMA - Compost	EAST WILLISTON	1	1.0
			MANORHAVEN	1	1.0
			MINEOLA	2	7.5

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Solid Waste Management	Sustainability Department	SWMA - Compost	NORTH NEW HYDE PARK	1	0	
			PORT WASHINGTON	1	0	
			ROSLYN HEIGHTS	1	19.0	
			SEARINGTOWN	1	4.0	
			WESTBURY	1	6.0	
		SWMA - Compost			9	5.1
		SWMA - Rain Barrel	ALBERTSON	1	7.0	
			CARLE PLACE	1	5.0	
			EAST WILLISTON	3	4.7	
			MANHASSET	1	1.0	
			MANORHAVEN	1	3.0	
			NEW HYDE PARK	1	0	
			PORT WASHINGTON	2	3.5	
			SWMA - Rain Barrel			10
	Sustainability Department			19	4.4	
	Solid Waste Management			95	1.5	
Supervisor's Office	311 Call Center	311 - LIPA Power Outage	EAST HILLS	1	0	
			PORT WASHINGTON	1	0	
		311 - LIPA Power Outage			2	0
		311 - SR Constituent Follow-up		84	0	
		311 - SR Constituent Follow-up			84	0
		311 - Street Repaving Schedule Inquiry	GARDEN CITY PARK	1	0	
			GREAT NECK	4	0	
			MANHASSET	2	0	
			NORTH NEW HYDE PARK	1	0	
		311 - Street Repaving Schedule Inquiry			8	0
	311 Call Center			94	0	
	Supervisor's Office	SupV - Airplane	EAST HILLS	8	0	
			EAST WILLISTON	8	0	
			GREAT NECK	1	0	
			GREAT NECK ESTATES	1	0	
			MANHASSET	57	0	
			MANHASSET HILLS	1	0	
			NEW HYDE PARK	95	0	
			NORTH NEW HYDE PARK	7	0	
			PORT WASHINGTON	155	0	
			ROSLYN HEIGHTS	3	0	
			SANDS POINT	21	0	
			SEARINGTOWN	47	0	
			WESTBURY	1	0	

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Supervisor's Office	Supervisor's Office	SupV - Airplane	WILLISTON PARK	1	0
				2	0
		<b>SupV - Airplane</b>		<b>408</b>	<b>0</b>
		SupV - Complaint - Other Employee	CARL PLACE	1	0
			CARLE PLACE	1	2.0
			FLOWER HILL	1	0
			GARDEN CITY PARK	1	8.0
			GREAT NECK	1	3.0
			LITTLE NECK	1	2.0
			MANHASSET	1	1.0
			NEW HYDE PARK	1	7.0
			NORTH NEW HYDE PARK	1	0
			PORT WASHINGTON	5	0.2
			ROSLYN HEIGHTS	1	0
				4	2.0
		<b>SupV - Complaint - Other Employee</b>		<b>19</b>	<b>1.7</b>
		SupV - Helicopter	FLORAL PARK	1	0
			FLOWER HILL	3	0
			GARDEN CITY PARK	1	0
			GELN COVE	1	0
			GREAT NECK	1	0
			MANHASSET	10	0
			MANORHAVEN	1	0
			MUNSEY PARK	3	0
			PORT WASHINGTON	60	0
			ROSLYN	1	0
			SEARINGTOWN	4	0
				1	0
		<b>SupV - Helicopter</b>		<b>87</b>	<b>0</b>
		SupV - Helicopter Nassau		2	0
		<b>SupV - Helicopter Nassau</b>		<b>2</b>	<b>0</b>
		SupV - Thank You from Constituent	ALBERTSON	4	0
			BAYSIDE	1	0
			BELLMORE	1	0
			GARDEN CITY PARK	1	0
			GLEN COVE	1	0
			GREAT NECK	5	0
			GREAT NECK PLAZA	1	0
			GREENVALE	1	0
			HERRICKS	1	0
			MANHASSET	5	0

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days	
Supervisor's Office	Supervisor's Office	SupV - Thank You from Constituent	MINEOLA	2	0	
			NEW HYDE PARK	4	0	
			NEW HYDE PARK	1	0	
			NORTH NEW HYDE PARK	13	0	
			PORT WASHINGTON	26	0	
			PORT WASHINGTON NORTH	1	0	
			PORT WASHINTON	1	0	
			ROSLYN	1	0	
			ROSLYN HEIGHTS	3	0	
			SEARINGTOWN	1	0	
			WESTBURY	3	0	
			WILLISTON PARK	4	0	
			manhasset	1	0	
				8	0	
		SupV - Thank You from Constituent			90	0
	Supervisor's Office			606	0.1	
Supervisor's Office			700	0.0		
Town Clerk	Town Clerk	Town Clerk - Bingo & Games of Chance		3	0	
		Town Clerk - Bingo & Games of Chance			3	0
		Town Clerk - Birth Certificate		228	0	
		Town Clerk - Birth Certificate			228	0
		Town Clerk - Block Party Application		9	0	
		Town Clerk - Block Party Application			9	0
		Town Clerk - Codebook Supplement		2	0	
		Town Clerk - Codebook Supplement			2	0
		Town Clerk - Contracts & Bids		1	0	
		Town Clerk - Contracts & Bids			1	0
		Town Clerk - Death Certificate		104	0	
		Town Clerk - Death Certificate			104	0
		Town Clerk - Dog License		89	0	
		Town Clerk - Dog License			89	0
		Town Clerk - Domestic Partnership		1	0	
		Town Clerk - Domestic Partnership			1	0
		Town Clerk - Filming Permit		3	0	
		Town Clerk - Filming Permit			3	0
		Town Clerk - Fishing License		7	0	
		Town Clerk - Fishing License			7	0
		Town Clerk - Hunting License		1	0	
		Town Clerk - Hunting License			1	0

# Town of North Hempstead Service Requests via 311 - by Department

July 2012

Department Description	Group Description	Type Description	City	Count	Response Days
Town Clerk	Town Clerk	Town Clerk - Liquor License		4	0
		<b>Town Clerk - Liquor License</b>		<b>4</b>	<b>0</b>
		Town Clerk - Marriage Certificate		36	0
		<b>Town Clerk - Marriage Certificate</b>		<b>36</b>	<b>0</b>
		Town Clerk - Marriage License		80	0
		<b>Town Clerk - Marriage License</b>		<b>80</b>	<b>0</b>
		Town Clerk - Miscellaneous		55	0
		<b>Town Clerk - Miscellaneous</b>		<b>55</b>	<b>0</b>
		Town Clerk - Parking Restrictions Removal Request		10	0
		<b>Town Clerk - Parking Restrictions Removal Request</b>		<b>10</b>	<b>0</b>
		Town Clerk - Peddler License		5	0
		<b>Town Clerk - Peddler License</b>		<b>5</b>	<b>0</b>
		Town Clerk - Secondhand Dealer License		1	0
		<b>Town Clerk - Secondhand Dealer License</b>		<b>1</b>	<b>0</b>
		Town Clerk - Solid Waste Management License		2	0
		<b>Town Clerk - Solid Waste Management License</b>		<b>2</b>	<b>0</b>
		Town Clerk - Taxi and Limousine License		5	0
		<b>Town Clerk - Taxi and Limousine License</b>		<b>5</b>	<b>0</b>
		Town Clerk - Tow Truck License		11	0
		<b>Town Clerk - Tow Truck License</b>		<b>11</b>	<b>0</b>
		Town Clerk - Town Board Questions		1	0
		<b>Town Clerk - Town Board Questions</b>		<b>1</b>	<b>0</b>
		Town Clerk - Waterways		2	0
		<b>Town Clerk - Waterways</b>		<b>2</b>	<b>0</b>
	<b>Town Clerk</b>			<b>660</b>	<b>0</b>
<b>Town Clerk</b>				<b>660</b>	<b>0</b>
<b>Summary</b>				<b>5,628</b>	<b>1.0</b>